NORRIDGE POLICE DEPARTMENT
EMPLOYEE MISCONDUCT INQUIRY/COMPLAINT

DATE: 08/22/18   TIME RECEIVED: 1100hrs

NAME OF COMPLAINANT: ███████████████
(Print in "Anonymous" is name is refused)

ADDRESS OF COMPLAINANT: ████ W. ████████ ark, IL
(Number, Street, City, State, Zip Code)

TELEPHONE #: 630-████████
(Home, Work, (Cell) E-Mail)

DATE OF INCIDENT: 08/21/18   TIME OF INCIDENT: 1458hrs

OFFICER INVOLVED: Dongarra #33   STAR # 33

HOW WAS THE COMPLAINT RECEIVED:

[X] In Person   [ ] Telephone   [ ] Letter   [ ] Third party   [ ] Other (Explain)

CITIZEN COMPLAINT FORM COMPLETED: [ ] YES (Attached) [X] NO (Why Not?)

Complaint was not criminal in nature. Complaint was in regards to demeanor/attitude of officers.

After reviewing the initial complaint and allegation,(s) I believe the inquiry should be classified as:

[X] Informal Inquiry (No formal action or follow up necessary)

Supervisor Action Taken: See attached report

[ ] Administrative Review [ ] Formal Complaint of Misconduct (Follow up investigation should be initiated).

_Wayne _____   502   08/30/18   1502
Supervisor's Signature   Star #   Date   Time

All descriptions and statements in this entire report are approximations or summarizations unless indicated otherwise.

In summary, on August 22, 2018, around 1100 hours I was informed by our FOIA officer Charles Tortorello of a lady in the lobby who wished to make a complaint against an officer. Tortorello relayed to me the officer in question (Officer Dongarra) worked on the afternoon shift and asked me if he should advise her to come back after 1400 hours to speak to the Field Supervisor. I told him I would speak to the female because I did not want her to have to come back again to make a complaint.

I proceeded to the station lobby and met a female who identified herself as ███████ ██████ stated that she was involved in an accident and that the officer who handled the accident, Officer Dongarra, was unprofessional. When asked what he did she stated he yelled at her, was intimidating and provoking. She stated that she felt threatened and just walked away from the officer as not to cause trouble. I advised ████ that I would follow up on her complaint and call her back the following week.
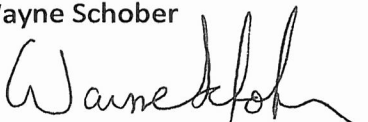
I spoke to Officer Dongarra regarding this incident. Dongarra related that he recalled the interaction. He did say ████ was a little upset due to being in an accident. He denied doing anything that was intimidating or provoking towards ████ He replied that he was being very specific with the questions he asked her so his report would be precise. He stated she was sarcastic towards him with her responses.

Since there were two different stories given, I decided to seek an independent party. I ended up calling the other party involved in the accident, ██████████ at 708-█████████ I advised her I was calling regarding a complaint against the officer who handled her accident and asked her if she could give her side of the story. She said the officer was "wonderful." She stated that he acted professionally and didn't do anything wrong. I related to her that the other party accused the officer of being intimidating and provoking. ████ stated not at all. ███████ actually stated she (████) had an attitude towards the officer. When I inquired about this ████ stated as an example when the officer asked where did the accident occur she sarcastically pointed to the car parts on the ground and said where do you think. ████ also stated that she wanted to say something to the other female about her being rude but since ████ had just caused this woman aggravation for being at fault for the accident she didn't want to anger her any further.

On 08/30/18 I contacted ████ at 630-█████████ I explained to her the above findings and that the complaint was unfounded. ████ was not pleased with the outcome and restated that the officer was rude and unprofessional toward her.

This complaint is closed out as unfounded based on the statements made by ████.

Wayne Schober

(signature)

Deputy Chief
Norridge Police Department